

## ITIL Process Jumpstart®

The Red Engine Consulting Process Jumpstart service is designed for quick implementation of end to end ITIL processes. This service is based on the idea that processes can be implemented relatively easily, without extensive consulting days and the high costs associated with having consultants on site for weeks at a time.

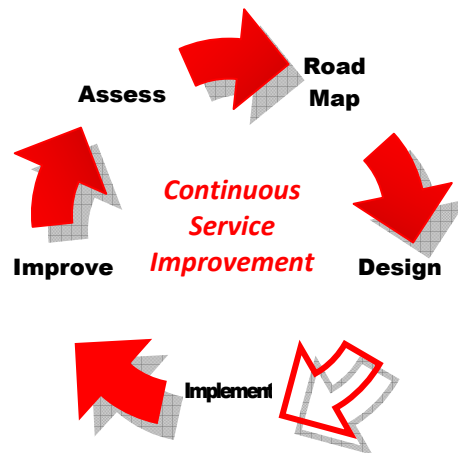
Process Jumpstart is ideal for those organizations with limited formal ITIL process or for those with no process infrastructure in place. The value of the Process Jumpstart service is in the rapid process set-up and implementation.

Following a quick review of existing process elements, our consultants will deliver a series of customized recommendations for improvement.

In addition to the recommendations for improvement, the service includes the following custom set of deliverables:

- Process overview
- Process outline/flowchart
- High level roles & responsibilities (RACI/Swim lane Diagram)
- Process integration (where applicable)
- Process templates

- Customized reporting templates
- 3-5 1 hour follow up sessions with ITIL Certified consultant



As an added bonus, our consultants will also provide you with a set of customized metrics and reporting tools to help you stay on track and consistently measure value to your organization.

The Process Jumpstart service is primarily for implementation of individual processes, as multiple process implementations require integration and involve more extensive design activities. However, the Jumpstart can be combined with other services in a REC Service Combo (call for details.)

As an added cost saving measure, Process Jumpstart can be delivered either remotely, on-site or a combination of both.