



Red Engine Consulting is a 21st century management consulting company specializing in the delivery of simple, practical and effective IT Service Management and Project Management consulting services to small and medium sized businesses .

With many years of practical knowledge and expertise, our consultants are among the most experienced in the industry having delivered integrated IT Service Management and Project Management training solutions to companies worldwide, including many of the Fortune 500.

*Improving business processes is the top CIO business expectation for 2009, according to the recently-released Gartner 2009 CIO Agenda survey.*

By identifying and leveraging industry best practices, Red Engine Consulting business solutions enable organizations to boost bottom line results through improved process and project execution.

The Red Engine Consulting philosophy is that an IT organization must have a clearly defined IT strategy that is closely aligned with the overall enterprise business strategy.

Our customized and flexible solutions are designed to deliver the most appropriate combination of consulting and training solutions for your organization.

*"Firms with superior IT Governance have at least 20% higher profits... "*

- Gartner

## SERVICE MANAGEMENT

Our Service Management solutions are designed to help strengthen the relationship between IT and their business customers. We provide skills necessary to effectively assess, manage, measure and control IT service delivery.

Red Engine Consulting's training and consulting services are underpinned by internationally recognized ITIL® best practice principles for IT Service Management. Additionally, our services incorporate industry standards as outlined in ISO 20000, COBIT and the Capability Maturity Model (CMMi) frameworks.

The goal is to assist IT organizations to deliver the highest-quality and most cost-effective services that are appropriately aligned to the needs of their business customers in order to:

- Better Manage Customer Expectations
- Add Measurable Value
- Improve Overall Service Quality



### **Our Service Management Portfolio includes:**

- ITIL V2 & V3 Training
- Process Design
- Process Improvement
- Process Maturity Assessments
- Process Policy & Procedure Development
- Process Measurement
- Process Reporting
- Tool Selection

We offer a full selection of both on-site and remote services specifically designed to accommodate your organization's need for flexibility.

Visit: [www.redenginconsulting.com](http://www.redenginconsulting.com)  
Call: 81 8.780.0578  
Email: [info@redengineconsulting.com](mailto:info@redengineconsulting.com)

Simple.  
Practical.  
Effective. ®



## PROJECT MANAGEMENT SERVICES

Recent industry studies indicate that approximately 50% of IT projects fail.

An effective project management methodology relies on proven and repeatable processes and techniques, increasing the odds of project success. The organizations that are best able to manage their projects, programs and portfolios do so by aligning them with the organization's strategic goals.

Red Engine Consulting is dedicated to optimizing business performance through project management initiatives specifically designed for and targeted to small- to mid size organizations.

“... Executives find Project Management is a competitive advantage”

- Edwin J Andrews, Director PMI

Our Project Management Practice, is aligned with the Project Management Body of Knowledge (PMBOK®) best practices and is designed to deliver simple and practical services to effectively govern, manage and measure projects to improve overall business performance.

We recognize that every organization is unique and that use of a particular framework or methodology does not always guarantee success.

Red Engine consultants are experienced project management practitioners, with proven track records for managing projects of all sizes. Our Project Managers work as extensions of your organization with expertise in all stages of the Project Lifecycle.

Our Project Management services are designed to support the overall quality of project delivery and assist in the management of projects to ensure the delivery of the maximum organizational benefits including:

- Minimized risk of project failure
- Reduced waste and increased productivity
- Higher levels of customer satisfaction
- Confidence to take on all change programs



**PMI Certified Project Managers**

### **Our Project Management Service portfolio includes:**

- Project Staffing
- Project Delivery
- Project Governance
- PMO Implementation

**Lets Go Green!**



**We Love Our Planet ! That's why we implement Green solutions.**

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